

Solid Experience and a Commitment to Excellence

**COMPANY OVERVIEW**

xpienit Solutions is an organization of over 65 highly qualified industry specialists devoted to business process improvement and professional support services for the foodservice industry. xpienit offers a full complement of integrated technologies including Point of Sale, Back Office, and Enterprise Management. From applications that help you efficiently take orders and improve kitchen throughput to labor management, production prep, inventory control, customer loyalty programs, enterprise reporting and data management tools, xpienit's solution suite allows you to easily manage every aspect of restaurant operations.



**Solution Offerings**

xpienit is considered a leading provider of innovative, results-driven technology. These solutions are supported by a full range of Professional Services and backed by decades of restaurant experience. Products include:

<b>IRIS</b> Intelligent Restaurant Information	Affordable, easy to use Point-of-Sale application. Infinitely flexible and easily adaptable.
<b>EDM</b> Enterprise Data Manager	A powerful tool for synchronization of data between a central database and store locations.
<b>XBMS</b> Exception Based Monitoring System	Knowledge based management tools for real-time monitoring of key business indicators.
<b>LaborPro.NET</b>	Web based labor-scheduling tool to better manage labor needs.
<b>Production Preps</b>	Tool to help determine quantity and timing of food preparation.
<b>eIntelligence</b>	Web reporting tool to view and compare actionable store level data.
<b>eRewards</b>	Develop programs to establish one-to-one customer relationships and loyalty.
<b>eSign</b>	Use for order confirmation, video receipt, and digital signage. Dynamic presentation gives power to your message.
<b>eKitchen</b>	Browser based implementation to extend the use of your Kitchen Display System for other stores.

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## Professional and Managed Services

xpient maintains the expertise required to achieve successful implementation and rollout of a store system solution. Industry experts and technical specialists collaborate with clients to develop a solid understanding of requirements. The focus of xpient's Professional Services is to deliver rapid return on investment and exceptional long-term business value. Services provided include hardware staging, installation, training, development, and project management. xpient's competency in providing ongoing Managed Services is built on solid experience and a commitment to excellence that ensures clients obtain and maintain their business objectives. Software and hardware maintenance, backed by 24 x 7 Help Desk availability strives to assure our clients uninterrupted operations.

## Open Architecture and Industry Standards

In addition to seamless integration across all of its product offerings, solutions by xpient can be integrated into any application using a conventional ODBC or OLE DB database. Existing interfaces provide support for many credit card processing services, third party products including kitchen display systems and gift cards, and back office systems. xpient's solutions are hardware independent with many POS platforms currently certified. xpient is an authorized hardware reseller for NCR, IBM, and Posiflex.

Utilizing the best in web-based technology, xpient's solutions are engineered using the Microsoft .NET platform and industry standards including XML. Applications communicate and share data over the Internet regardless of operating system, device, or programming language – allowing access anytime, anywhere.



## Customers

With more than 13,000 installed restaurant outlets, xpient Solutions works with some of the largest brands in the foodservice industry. xpient is the solution of choice for Jack In The Box, Starbucks, Steak 'n Shake, Golden Corral, Boddie Noell (dba Hardee's), Ryan's Steak Houses and many others.

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Embodied in three fundamental characteristics of our company, **the value of xpient Solutions can be found in:**

1 The true personal knowledge we possess based on **REAL RESTAURANT EXPERIENCE** acquired from owning and managing restaurants.

2 The results of combining our knowledge with that of our clients to develop and deliver **COMPLETE SOLUTIONS** for the restaurant enterprise.

3 A **CUSTOMER CENTRIC** philosophy that listens and acts upon the unique needs of our customers and in turn strengthens our solution offerings.

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